

Pablo Cardozo

Tech Lead · Senior Engineer · Scalable Systems & AI-driven Products

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PROFESSIONAL SUMMARY

Tech Lead and Senior Engineer focused on high-concurrency systems, payment infrastructure and AI-driven products. Built and scaled platforms serving millions of users, led fraud detection initiatives in fintech, and greenfield reconciliation tools handling high transaction volumes. Comfortable owning architecture decisions, leading distributed teams and shipping across the full stack. Most of my recent work has been with global companies in fully remote setups across North America and LATAM.

CORE SKILLS & TECHNOLOGIES

Backend: Node.js · NestJS · PHP · Symfony · Laravel · PostgreSQL · GraphQL

Cloud & DevOps: AWS · Azure DevOps · Linux · CI/CD

Practices: Agile · Scrum Master · System Architecture · Team Leadership

Frontend: React · Vue.js · Next.js · JavaScript (ES6+) · HTML5 · CSS3

Specialties: High-concurrency systems · Payment reconciliation · Fraud detection · Automation · AI Integration · TDD · Spec Driven Development

Other: Project Management · Engineering Management

PROFESSIONAL EXPERIENCE

Tech Lead / Senior Engineer

GlobalLogic · Apr 2022 – Present

Remote · Global

- Tech Lead and Senior Engineer at GlobalLogic (Hitachi Digital Services), as part of the product team of 95 Percent Group, a leading US EdTech company delivering literacy assessment and intervention tools used across thousands of schools nationwide.
- Designed and implemented event-driven architectures using Azure Service Bus and Event Grid, supporting high-throughput async workloads.
- Led distributed cross-functional teams across time zones, owning technical decisions from architecture to production.
- Built and maintained containerized services on Azure Container Apps with focus on observability, reliability and scalability.
- **Stack:** NestJS · Vue.js · MongoDB · PostgreSQL · Azure (Container Apps, Service Bus, Event Grid)

Tech Lead – Payment Reconciliation **Fintech**

Adigi · uPay / Ueno Bank · Oct 2024 – Oct 2025

Remote · Paraguay

- Tech Lead for the payment reconciliation squad at uPay, the payment service of Ueno Bank, one of Paraguay's leading digital banks.
- Built reconciliation infrastructure from the ground up. Covering merchant payment control, transaction auditing and discrepancy detection at high data volume.
- Owned all technical decisions end to end, from architecture design to production delivery.
- Collaborated closely with product and operation stakeholders to translate regulatory and business requirements into reliable systems.
- **Stack:** NestJS · PostgreSQL · Next.js

IT Consultant · PM & Engineering Manager

Luxus · Sep 2024 – Present

Remote · Part-time · Paraguay

- Part-time consulting engagement supporting IT team management, feature planning and infrastructure governance.
- Managed cloud infrastructure and pipelines on Azure DevOps; advised on engineering processes and roadmap execution.

Senior Backend Engineer · Scrum Master **Contract**

Mercatus · Apr 2022 – Apr 2024

Remote · Canada

- Senior Backend Engineer at Mercatus, a Canadian platform powering online grocery for major North American retailers.
- Worked on high-concurrency backend systems handling millions of monthly active users and real-time payment processing at scale.
- Led implementation of risk detection and fraud prevention mechanisms for payment flows, reducing exposure to fraudulent transactions.
- Acted as Scrum Master for the engineering team, facilitating ceremonies and maintaining delivery cadence across remote squads.
- **Stack:** PHP · Symfony · Laravel · Vue.js · React

Senior Software Engineer

Firstbase.io · Apr 2021 – Mar 2022

Remote · USA

- Full Stack Engineer at Firstbase.io, a US-based platform enabling non-residents to incorporate and manage companies in the United States.
- Developed and maintained features across the full stack using Symfony and Vue.js in a fully remote international team.
- **Stack:** PHP · Symfony · Vue.js · PostgreSQL

Senior Web Developer → Project Development Manager

Sendit SA · Feb 2015 – Mar 2020

Asunción, Paraguay

- Joined as the first and only developer at a freight forwarding startup enabling Paraguayans to shop from the US, Europe and China with door-to-door delivery.
- Built the entire platform from scratch — grew with the company from zero to nearly 50,000 customers.
- Designed and built end-to-end logistics platform: cargo tracking (air/sea), legal document automation, multi-branch franchise management and CRM with role-based visibility.
- Developed warehouse management and last-mile delivery optimizer with route planning and fuel cost estimation.
- Built the customer-facing portal for onboarding and digital PO Box generation.
- Introduced Paraguay's first subscription model in the freight sector ("Sendit Premium"), enabling recurring revenue through tiered membership benefits.
- Grew into a leadership role as the team expanded, transitioning from hands-on development to managing the engineering team and delivery processes.
- **Stack:** PHP · CodeIgniter · MySQL · Android

EDUCATION

B.Sc. in Computer Engineering

Universidad Americana Paraguay

Commercial Engineering

Universidad Americana Paraguay

LANGUAGES

Spanish: Native

English: Professional working proficiency